



# Steve Klein

## Automotive Consultant

### Career Summary

Steve A Klein is a dynamic speaker who inspires his audience to change. In addition to training, Steve also offers keynote and workshop presentations. The key to all successful training is the change of habits and skills that occurs by the participant over a period of time. Over the last 27 years, Steve has trained thousands in businesses both large and small, as he has helped them create and deal with change.

**Metro Area:** Dallas

### Expertise

Dealership Sales Experience

CSI/SSI Consulting

Large Audience Presentations

Curriculum Development

Service Soft Skills Training

Group Facilitation Skills

Process Redesign

Broadcast Training

Sales Skills Training

Management Consulting

### Latest Projects:

Toyota's Signature Certification Program

Pontiac's Performance Tour

Hyundai's Advanced Sales Manager Workshop

Nissan's Nissan Way

Chrysler's Customer One

**Other Relevant Expertise:** Broadcast Experience



Automotive Consultant Association